## Victim Assistance Services

Louisiana Attorney General-Victim/Witness 225-342-8807

Louisiana Crime Victims Reparations Program 1-888-6-VICTIM

Louisiana Department of Corrections-Crime Services Bureau 1-888-342-6610

Louisiana Foundation Against Sexual Assault 1-888-995-7273

Governor's Office of Elderly Affairs 225-342-7100

LAVNS is available in English, French, Spanish and Vietnamese.

## LAVNS Registration Information

Please record the following information before calling the LAVNS hotline:

Offender Name

Inmate Number\* (for Parish inmates)

Institution Number\* (for DOC inmates)

Court Case Number\* (for court information)

PIN (Your four-digit Personal Identification Number)

\* If applicable

The LAVNS System is provided to assist you in getting information. Do not depend solely on LAVNS or any other service for your protection.





1-866-LAVNS-4-U

# Victims have the right to know.

## **Call LAVNS**

A service provided by the following:

- •The Office of the Governor
- Louisiana Commission on Law Enforcement and Administration of Criminal Justice

## What is LAVNS?

#### **Louisiana Victim Notification System**

LAVNS is a free, anonymous, computerbased service that provides victims of crime two important services:

#### **INFORMATION AND NOTIFICATION**

#### **INFORMATION**

For defendant custody and court information, call 1-866-LAVNS-4-U and follow the prompts. Callers use basic information to search the LAVNS database. LAVNS will quickly provide the caller with offender status information, and will provide information on upcoming court events and hearings.

#### **NOTIFICATION**

Callers may choose to register for automatic notification through LAVNS. Registered persons will receive notification of any change in an offender's status. Persons registered for court information will receive notification of any change of case status. Callers select the phone number(s) where they wish to be notified and a PIN (personal identification number) to be used to confirm receipt of the notification.

For more information visit www.cole.state.la.us

## Louisiana's LAVNS System - Q&A

#### How do I participate in the LAVNS Program?

To locate an offender in a parish jail, state prison, or to register for notification, call the LAVNS hotline directly from a touch-tone phone. Once connected, follow the computer prompts given by the LAVNS system. During registration you will be asked to provide a telephone number and select a four-digit PIN. LAVNS is available in English, French, Spanish and Vietnamese. Offenders housed in a municipal jail facility may not be included in the LAVNS database.

#### What is a PIN?

The PIN (Personal Identification Number) is a four-digit number chosen by you. Your PIN is used to confirm receipt of notification calls from LAVNS. Choose a number that is easy for you to remember and write it down.

What if I'm not at home or my phone is busy when LAVNS calls? LAVNS is designed to allow every opportunity for you to be notified. If there is no answer or the line is busy, LAVNS will continue to call for 24 hours or until the PIN is entered.

#### Can I register more than one telephone number with LAVNS?

Yes, but each registration must be done separately and requires a PIN. You may use the same PIN for several registrations.

#### Does LAVNS ensure my safety?

LAVNS is designed to provide you with quick and easy access to offender information and to assist you in preparing for an offender's release. DO NOT depend solely on LAVNS or any other program for your safety.

#### Who sponsors LAVNS?

LAVNS is provided by the Office of the Governor, Louisiana Commission on Law Enforcement and participating law enforcement agencies within Louisiana.

# 1-866-LAVNS-4-U